



Through state of the art engineering and professional consultation, HAVER NIAGARA works with you as a reliable partner to ensure the productivity and efficiency of your plants.

With the purchase of a HAVER NIAGARA machine, you have opted for the highest quality complemented by first class service. We've been sharing our experience and passion for mineral processing technology with customers for more than 40 years. Together with you, our customers, our team develops individual solutions that meet the requirements. The service team of HAVER NIAGARA is always up-to-date, rapid, flexible and reliable.

Contact

E-Mail: service@haverniagara.com

Spare parts ordering

Phone: +49 (0) 251 9793 113

Assembly applications planning

Phone: +49 (0) 251 9793 112

Service hotline in case of emergency

Phone: +49 (0) 251 9793 164

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HAVER & BOECKER



SERVICE

**WE FULFILL
CUSTOMER REQUESTS**

HAYER NIAGARA - SERVICE



SERVICE HOTLINE

Our service hotline is available 7 days a week.

SPARE PART SERVICE

HAYER NIAGARA guarantees a reliable and optimum spare and wear-parts supply. Already before delivery of the plant you receive a two-year spare and wear parts plan tailored precisely to your process requirements.

TRAINING AND INSTRUCTION

HAYER NIAGARA guarantees a reliable and optimum spare and wear-parts supply. Your plant comes complete with a two-year spare and wear-parts plan tailored precisely to your process requirements.

SERVICE AGREEMENT

A combination of services that are individually tailored to meet your requirements will be bundled together in your custom service agreement. Your advantages:

- Prevention of unscheduled stoppages
- Prevent downtime and unscheduled maintenance
- Flat rates for service calls

INSPECTION SERVICE

After carefully checking over your entire production system, you'll receive a detailed overview of the actual plant condition. Our inspection includes:

- Visual check of all relevant assemblies and components
- Function test with an expert assessment
- Vibration analysis
- Determination of optimization possibilities
- Inspection report

MAINTENANCE SERVICE

With HAYER NIAGARA maintenance service, characterized by our certified technicians and OEM spare parts, you'll get optimum functionality, performance and process reliability for your plant – without additional downtime costs.

Our maintenance service includes:

- Inspection of the system
- Replacement of spare parts upon agreement
- Adjustment of all components
- Function and performance test
- Vibration analysis
- Maintenance report

PLANT OPTIMIZATION

Should your complete production plant be upgraded and optimized to meet a new field of application? We'll work with you to develop the right concept for your production goals.

- Conversion to the latest technical standard
- Washing and screening trials on site, or at our R&D Center
- Area of application
- Rapid implementation by our in-house design
- Optimization of your end-product

Our experienced team is ready to work with you to develop the solution that best meets your requirements.

WASHING AND SCREENING TRIALS

At our own R&D Center we carry out washing and screening trials under plant-like conditions using your provided material.

- Layout for new plants
- Optimization of existing processes
- Material analysis